

CASE STUDY

To Create a GUI
(Graphical User
Interface) Website for
in-store carrier phone/
line activations for store
employees





The Client is a leading American multinational consumer electronics retailer and the largest specialty retailer in the US.

OBJECTIVE

Create a GUI (Graphical User Interface) website for in-store carrier phone/ line activations for store employees, which helps the store employees to complete the phone/ line activations very easily & efficiently and gives best end user/ customer experience.

APPROACH

In order to deliver the best results, the whole process involves lot of testing and coordination efforts. Create Performance Test Plans, building the dashboards in Grafana, Dynatrace for monitoring Servers, JVM's performance under the load. JIRA for defects tracking.

KEY CHALLENGES

Due to multi layer components involvement, high number of performance issues identified. Conducted daily working sessions to fix the issues and delivered the project on time





OUTCOME/RESULT

Vajraasys consultants were highly regarded and respected in their area of work and that experience and confidence translated into gaining the trust of the business stakeholders. Consultants. Reduced operational and maintenance cost with the new integrated solution. Responsive design minimized project cost significantly.