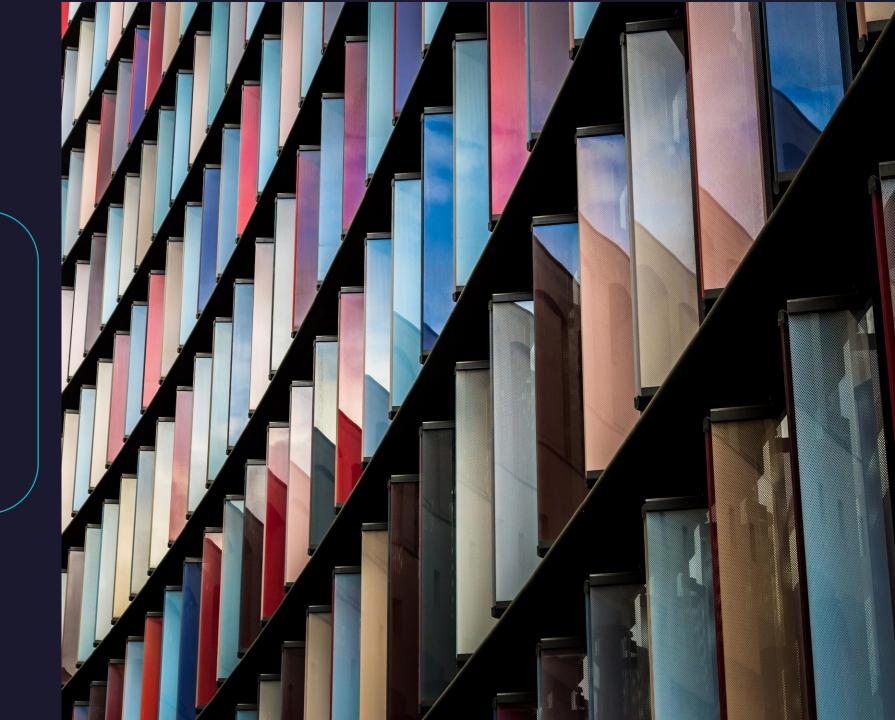# EFFECTIVE AUTHORIZATION MANAGEMENT SOLUTION TO STREAMLINE THE AUTHORIZATION PROCESS.

The Client is an integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience.

OBJECTIVE

To upgrade the practice management and electronic medical record technology

Our consultants at Vajraasys created a customized solution and provided a cloud-based suite of electronic clinical record, revenue cycle management, and patient engagement services. Since implementing the solution, the practice has significantly improved efficiency. Since the EHR is integrated with prescription monitoring programs, medication management is much simpler.

Instead of relying on staff to spend time manually tracking down payer information, the service we tailored automatically begins processing pre-certifications as soon as a clinician enters a procedure, surgery or imaging order. A rules engine automatically checks the order against payer requirements to determine if an authorization is required. If it is, client's authorization team communicates directly with payers to submit documentation and manage the authorization to completion. The service continually adjusts to changing payer regulations.

BUSINESS CHALLENGES

Difficult to access patient records outside of brick-and-mortar locations, cumbersome documentation process, too much staff time spent on authorization process and a lack of insight into progress of authorizations.

OUTCOME

Integrated mobile ready solution for better collaboration, productivity, seamless clinical documentation, high authorization success rate and visibility into the authorization process. Client's success comes down to providing a positive experience for its patients by delivering affordable, high-quality care, convenient services.